Use Case Narratives

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| Use-Case Name: | Member Requests Plan | | **Use Case Type**  **Business Requirements:**  **X**  **System Analysis:**  **o**  **System Design:** o |
| Use-Case ID: | 113 | |
| Priority: | Med | |
| Source: | Project Backlog | |
| primary business actor: | Member | | |
| Primary System Actor: | Member | | |
| Other Participating Actors: | Sponsor | | |
| Other Interested Stockholders: | Sponsor | | |
| Description: | A member can send sponsor a request for a plan | | |
| Precondition: | Member does not have a plan | | |
| Trigger: | Member wants a plan from sponsor but does not have one | | |
| Typical Course of Events: | **Actor Action** | **System Response** | |
|  | 1. Member sends a message to sponsor about requesting a plan 2. Member provides required information 3. Member chooses specific plan | 1. Sponsor responds with confirmation and asks for member information 2. Sponsor confirms that member does not have plan and asks member to choose plan 3. Sponsor confirms that plan is available and member is now added | |
|  |  |  | |
| Alternate Courses: | 2a. Member is already part of the plan they requested  2b. Sponsor informs member is already part of plan  2c. Go to 1, sponsor asks if there is any other plan member would like to join  3a. Member is ineligible for chosen plan  3b. Sponsor informs member they are ineligible for plan  3c. Go to 1, sponsor asks if there is any other plan member would like to join | | |
| Conclusion: | Member was able to request a plan from sponsor | | |
| Postcondition: | Member has now joined a plan | | |
| Business Rules: | Members need to have created an account and joined a sponsor company | | |
| Impl. Constraints and Specifications: | Member has to be part of the database | | |
| Assumptions: | Members do not already have a plan or they want to be on another plan | | |
| Open Issues: | None | | |

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| Use-Case Name: | Member Requests Info | | **Use Case Type**  **Business Requirements:**  **X**  **System Analysis:**  **o**  **System Design:** o |
| Use-Case ID: | 133 | |
| Priority: | Med | |
| Source: | Project Backlog | |
| primary business actor: | Member | | |
| Primary System Actor: | Member | | |
| Other Participating Actors: | Sponsor | | |
| Other Interested Stockholders: | Sponsor | | |
| Description: | A member can request info from their sponsor. | | |
| Precondition: | Member has not sent a message to their sponsor yet. | | |
| Trigger: | Member selects the “Request Info” button. | | |
| Typical Course of Events: | **Actor Action** | **System Response** | |
|  | 1. Member sends a message to sponsors requesting info. | 1. Sponsor responds with confirmation and sends information. | |
|  |  |  | |
| Alternate Courses: | N/A | | |
| Conclusion: | Member was able to request their information from their sponsor. | | |
| Postcondition: | Member has access to their information. | | |
| Business Rules: | Members need to have created an account and joined a sponsor company. | | |
| Impl. Constraints and Specifications: | Member has to be part of the database | | |
| Assumptions: | None | | |
| Open Issues: | None | | |

Product Backlog

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| --- | --- | --- | --- | --- | --- |
| **Order** | **ID** | **Item** | **Type** | **Status** | **Estimate** |
| **1** | The members should be able to access benefits from sponsors. | | | | |
|  | 111 | As an applicant, I want to create an account so that I can apply for DGA membership so I may receive benefits. | Functional | Done | 3 |
|  | 112 | As a member of the DGA, I want to access my current benefits package so that I may know what I am entitled to as a member. | Functional | Done | 3 |
| 113, | 113 | As a member of the DGA, I want to be able to request new benefits from my sponsor so I may reserve the right to request benefits. | Functional | Done | 5 |
|  | 114 | As a member, I want to be able to transfer my benefits from one sponsor to another, so they remain when I am required to change companies. | Functional | Not Started | 8 |
|  | 115 | As a member, I want to be able to delete my account from the database, so I may choose to join another organization. | Functional | Done | 2 |
| **2** | The sponsor should be able to recruit and manage members. | | | | |
|  | 121 | As a sponsor, I want to create an account so we may begin to manage the benefits of our members. | Functional | Done | 3 |
|  | 122 | As a sponsor of the DGA, I want to view a list of my current members within my company so that I may view/manage these members. | Functional | Done | 2 |
|  | 123 | As a sponsor, I want to be able to recruit members within the DGA who have not been assigned a sponsor so we can expand our company. | Functional | Not Started | 5 |
|  | 124 | As a sponsor, I want the ability to remove members from our sponsorship in necessary instances so that we may have control. | Functional | Not Started | 2 |
| **3** | Users should be able to access profile information including their email, username, phone number, and other user specific data. | | | | |
|  | 131 | As a user of the software, I would like to be able to quickly pull up profile information the system has stored on me. | Accessibility | Not Started | 5 |
|  | 132 | As a user I would like to be able to send my profile information to the production company. | Accessibility | Done | 2 |
|  | 133 | As a user I would like to be able to request my information sent to other sponsors, and users. | Functional | Done | 2 |
| **4** | A user should have easy access to help within the system such as customer support, and support forums. | | | | |
|  | 141 | As a user of the system, I would like customer support so I may receive help with my account if necessary. | Accessibility | Not Started | 3 |
|  | 142 | As a user I would like to be able to easily communicate with other users about issues that I'm having within the system. | Accessibility | Not Started | 5 |
| **5** | Sponsors should be able to manage the benefits of their members. | | | | |
|  | 151 | As a sponsor, I want to be able to add benefits to our list of members so they may receive their benefits. | Functional | Not Started | 3 |
|  | 152 | As a sponsor, I want to be able to remove benefits from members in the necessary instances where those plans aren’t feasible. | Functional | Not Started | 3 |
|  | 153 | As a sponsor, I want to have the ability to respond to requests for new plans so my members can remain satisfied with their sponsorship. | Functional | Not Started | 5 |
| **6** | The system’s web interface should be readable and accessible to all users. | | | | |
|  | 161 | As a user of the system, I want the website to have a readable UI, that way I can use the website more easily. | Accessibility | Not Started | 5 |
|  | 162 | As a user I would want quick response times from the system per my request | Performance | Not Started | 3 |
|  | 163 | As a sponsor, I want an intuitive management UI so that I can easily manage a large quantity of members. | Accessibility | Not Started | 8 |

**Interface Structure Design**

